

Victims' Survey – Collection Notice

- The Victims of Crime Commissioner (VOCC) is running an anonymous online survey which asks victims of crime about their experiences with participation in the justice system and with victim support services.
- The information collected in this survey will be used by the VOCC to understand how well agencies follow the Victims' Charter Act 2006 (Victims' Charter).
- Information collected will also be used to find common issues where agencies do not meet the Charter and inform the VOCC's next annual report, which will be presented to Parliament and available publicly.
- Participation in this survey is voluntary. You may choose not to participate or to exit the survey at any time.
- This survey is designed to be anonymous. We do not ask for your name or contact details. However, this survey includes some free-text boxes where you can provide comments or further information in response to a question. **Please do not include your or anyone else's name, contact details, or specific information about an incident or crime in these text boxes.**
- If you choose to complete this survey, there are some questions that will ask you about sensitive information. These questions are optional to answer.
- Any personal information collected by the VOCC will be handled in accordance with the requirements in the Privacy and Data Protection Act 2014, the Health Records Act 2001 and the Public Records Act 1973.
- Only de-identified, grouped data will be included in reports. We will not disclose individual responses to any third parties unless required by law.
- As this survey is anonymous, we will not know which survey response is yours if you wish to access it after you have completed the survey. If you have any questions about this, you can still contact the VOCC at chartercompliance@vocc.vic.gov.au.
- Participation in this survey is voluntary. There are no consequences if you choose not to participate or if you skip any questions that you do not wish to answer. While there are no direct consequences to you for not

participating, a higher response rate helps ensure our findings are representative of the community and helps us improve our services.

- If you have any concerns or questions, you can contact the VOCC via email at chartercompliance@vocc.vic.gov.au.