

Attachment A:

Charter Principles 6, 7, 7A, 7B and 14

6. Treatment of persons adversely affected by crime

All persons adversely affected by crime are to be treated with courtesy, respect and dignity by investigatory agencies, prosecuting agencies and victims' services agencies.

Investigatory agencies, prosecuting agencies and victims' services agencies are to take into account, and be responsive to, the particular needs of persons adversely affected by crime, particularly needs relating to differences such as:

- (a) race or indigenous background;
- (b) sex or gender identity;
- (c) cultural or linguistic diversity;
- (d) sexual orientation;
- (e) disability;
- (f) religion;
- (g) age.

7. Information to be given to persons adversely affected by crime

Investigatory agencies, prosecuting agencies and victims' services agencies:

- (a) are to provide clear, timely and consistent information about relevant support services, possible entitlements and legal assistance available to persons adversely affected by crime; and
- (b) if appropriate, are to refer persons adversely affected by crime to relevant support services and to entities that may provide access to entitlements and legal assistance.

7A. Special treatment of victims

Investigatory agencies, prosecuting agencies and victims' services agencies are to:

- (a) respect the rights and entitlements of victims as participants in proceedings for criminal offences; and

- (b) so far as is reasonably practicable, take into account, and be responsive to, the particular needs of victims living in rural and regional locations.

7B. Communication with victims

Investigatory agencies, prosecuting agencies and victims' services agencies are to take into account, and be responsive to, the following matters when communicating with a victim:

- (a) whether the victim wishes to be contacted;
- (b) the victim's preferred method of contact (which may vary at different stages throughout the proceeding for a criminal offence and according to the topic of communication);
- (c) issues that affect the victim's ability to understand the information being communicated, including, but not limited to:
 - i. the victim's understanding of English; and
 - ii. whether the victim has a disability; and
 - iii. whether the victim is a child.

14. Victims' privacy

A victim's personal information, including the victim's address and telephone number, is not to be disclosed by any person except in accordance with the Privacy and Data Protection Act 2014.